

Having begun regulating the commercial activity of car rental companies without a permanent office or customer service facility at Portuguese airports in early 2014, ANA – Aeroportos de Portugal has now made some changes to the initial Regulations, said changes to take effect from 1 March 2015.

Like other airports in mainland Portugal, Faro Airport has specific regulations governing the commercial activity of car rental companies that do not have a permanent office at this airport. These regulations are available for public consultation at www.ana.pt.

Starting on 1 March 2015, ANA Airports (including Faro) will officially introduce the new rules applicable to the way in which car rental companies that do not have a permanent office at the airport terminals conduct their business, and which will now be subject to the new regulations.

In the specific case of Faro Airport, these companies will no longer have to pay current subscriptions to Park 4, ending 28 February, and will transition to the new procedures established by the airport's new regulations and tariff therein.

These new regulations establish equal and fair conditions for all companies (with or without a permanent office), with different rates being charged on the basis of the different business models. Right of access to Portuguese airports will be controlled and will be associated with a system of advance reservations.

Since all off-airport companies can benefit from one of the two current business models, customers can profit from higher levels of quality service and security. Tourism, in which ANA plays such an important role, will also benefit.

ANA wishes to make it clear that it does not currently charge an additional €15 for each car rented in its airports, nor will it do so in the future. Terms and conditions for off-airport companies to operate in our airports are clearly set forth in the regulations, which are available for public consultation at www.ana.pt.

ANA vigorously denies any involvement in the levying of surcharges that these off-airport companies may be charging their customers.

There are currently five car rental companies with a permanent office at Faro Airport: Avis, Europcar, Goldcar, Guerin and Hertz), all duly identified.

Their business model will not change in any way.